



**HOTEL-RESTAURANT OCHSEN
Hermann Unsöld**

Marktstraße 4
89143 Blaubeuren

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Service Guide

With our service guide you can get
a short overview on all important details from A to Z.

A

Address Hotel Ochsens, Marktstr. 4, D-89143 Blaubeuren
Phone: +49 (0) 7344/96989-0
Fax: +49 (0) 7344/96989-69

B

Baby beds If needed, there are baby beds available

Banks **Volksbank** Blaubeuren, Karlstr. 35
Phone: 07344/15-0
Sparkasse Blaubeuren, Alberstr. 2
Phone 07344/9602-2

Bar Our bar is open from 06.00 p.m. for you

Beer garden

From Mai to September and depending on the weather, our beer
garden "Ochsengarten" with infrared heater invites you to linger for a while

Blankets and pillows

On request we bring you more blankets and pillows to your room!

Breakfast times/ breakfast buffet

From Monday to Friday	from 6.45 a.m. to 10.00 a.m.
Saturdays, Sundays and bank holidays	from 7.30 a.m. to 10.00 a.m.

For extras or diverging times, e.g. on early check-out we will prepare a
thermo breakfast for you. Please inform reception staff.

C

Check –in Your room is available at 2.00 p.m. on the day of arrival. Late check-in is only possible with previous notice. Please use for this the night bell at the hotel entrance!

Church service

Protestant: 10.00 a.m. town church

Catholic: 10.00 a.m. parish church

Conference rooms

Under construction!

D

Departure

We kindly ask you to leave the room on the day of departure at 11:00 a.m. at the latest. On request and if it's possible, we offer you the late check-out after 11.00 a.m. for which we charge you a fee of 30 €.

Please return your room card when you check out. In case of loss of your room card, we will charge you 5 € to cover expenses.

„Do not disturb“

Inside your room you can find the door tag to hang it up

E

E-mail Please inform us if you are expecting e-mails.

Electric plug

In the rooms and bathrooms the plugs correspond to the German standard 220V/50Hz

Emergency service

In case of an emergency of any kind please call the reception:

reception **number 50**

at night: internal number 54

Events Please tell us your wishes

F

Fax service For sending and receiving faxes we offer you our fax service against a fee

Flowers Flower shop "Birgits Blumenstube", Karlstraße 30, Phone: 07344656

G

Guest information

Tourist information center Blaubeuren in
Kirchplatz 1, Fon: 07344-966990 Mail: tourist@blaubeuren.de

I

In case of fire

Keep calm – inform fire department 112, Police 110
Do not use the elevator, do not open windows

Internet Your room has access to W-Lan for free via:

"Hotel Ochsen" Password: ox2011ox

Iron/ Iron board

Please do not iron in your room. Our reception will be pleased to help you

K

Kitchen Monday to Saturday: 12.00 p.m. to 13:45 and 18.00 p.m. to 21:15

Sunday: Day of rest in the restaurant

If diet food or a special diet is required please inform beforehand our staff in the restaurant and tell them your wishes. We process, if possible, local and regional products!

L

Late check-out

If you need to stay in the room after 11.00 a.m. please inform the reception. Against a fee of 40 € we will try to keep you the room free for an agreed time period.

Laundry Please leave your laundry in a laundry bag at the reception. You can find this laundry bag in your wardrobe. Due to reasons of liability, we offer no chemical cleaning and no cleaning of suits!

M

Mail You can leave or pick up your personal mail at the reception. The next mail box is 300 meters away from the hotel further up the "Marktstraße" on the right site!

Medical Care

Rescue service dial 112

Police dial 110

If you need a family doctor during the day, please ask at the reception

Family doctor, central emergency call, outside the usual times:

Phone: 0180-192 92 37 during the week 6.00 pm to 8.00 a.m.

Friday to Sunday 6.00 pm to 8.00 a.m.

Miscellaneous

To provide your stay in the Hotel Ochsen as comfortable as possible, please address our staff with your requests and wishes. We will be pleased to help you!

M like "Maultaschen":

German dough pockets with stuffing

You can buy our famous delicious home-made take away "Maultaschen" at the reception

N

News Our staff from the reception gladly receives your personal messages and leaves them in your pigeon hole at the reception

Night Porter

As we do not have a night porter, we kindly ask you to take the room card with you if you leave the hotel. Your room card unlocks the key-switch at the hotel entrance!

P

Parking spaces

Our parking places are for free. You use them at your own risk, for any damages we assume no liability.

If there is no parking space free anymore, you can find 500 meters farther up the car park "Kronen-Parkaus". There you can leave your car against a fee. We do not charge for "oldtimers" and motor bikes in our parking garage.

Payment Please settle your invoice when you check-out. You can pay cash or with credit card. We do not accept Diners Club credit card!

Please return your room card when you check out.

Pets Against a fee we welcome pets which are well-trained and housebroken

Pharmacy Pharmacy "Neue Apotheke" in medical center "Gesundheitszentrum",
Ulmerstr. 6, phone 07344 / 7845

Pharmacy "Rats Apotheke" **(50 meters away from the Hotel Ochsen)**
Karlstr. 1, phone 073446260

Phone extension

You can find it under "T"

R

Reception Reachable under the number 50. If the restaurant is closed (e.g. on Sunday) please dial 54

Restaurant From Monday to Saturday 12:00 p.m. to 14:00 p.m am 18:00 p.m.
Sunday is our day of rest

Kitchen open from 12.00 p.m. to 13.45 p.m. and 18:00 p.m. to 21:15 p.m.

There is non-smoking in the restaurant.

Smoking area is in the hotel bar

On Sunday we take reservations from 25 people on.

We process, if possible, local and regional products!

Room card

We kindly ask you to take the room card with you if you leave the hotel. Your room card unlocks the key-switch at the hotel entrance!

S

Shoe shining machine

The shoe shining machine is in front of the elevator

Smoking In view of the other guest's health, please do not smoke in our guest rooms.

We can offer you on request and if available a room with balcony.

There is a smoking area in the restaurant

T

Taxi Taxi company "Taxi Gräter", phone 07394818

We would be happy to order a taxi for you. Please ask at the reception!

Telephone

All rooms are provided with a self-dialing telephone. You can be reached without an operator via your direct number. For external calls, please press 0 for outside line

Only for internal calls 0 is not needed to dial

If your conversation partner should call you on your direct number please indicate the following number (07344) 96989 + extension number of your telephone:

Room:	Extension		Room:	Extension:
09	9		101	101
10	10		102	102
11	11		103	103
12	12		104	104
14	14		105	105
18	18		106	106
19	19		107	107
21	21		108	108
22	22		109	109
23	23		110	110
24	24		111	111
25	25		112	112
26	26		113	113
27	27		201	201
28	28		202	202
29	29		203	203
30	30		204	204
34	34		205	205
35	35		301	301
36	36		302	302
37	37		303	303
41	41			
42	42		Studio 1	402
43	43		Taubenschlag	403
			Rezeption	50

Important prefix numbers abroad

Netherlands	0031		Japan	0081
Belgium	0032		France	0033
China	0086		Austria	0043
Switzerland	0041		Sweden	0046
Corea	0082		Danmark	0045
Great Britain	0044		Finland	00358
Luxembourg	00352		Spain	0034
Italy	0039		Czech Republic	00420
Hungary	0036		Slovakia	00421

Towels Please inform the reception if you need more towels

Trips

"Blautopf"

Germany's biggest and most beautiful steeped in legend karst source
Diver groups and cave explorers constantly bring to light new informations

Cloister

Cloister complex with a former Benedictinian cloister. The choir with high altar is one of the most famous cultural monuments of the late gothic.

Prehistorical Museum Blaubeuren

Gallery "40tausend Jahre Kunst" (English: 40thousand years of art),
changing exhibitions of modern art stay in dialogue with Ice Age Art.

The old town, the historical hammer smith, the bathhouse of the monks "Badhaus der Mönche", the castle "Rusenschloss", hiking paths and more

Please ask at the reception for further information about trips in the closer region

V

Vouchers

Do you wish to give your beloved ones a voucher as gift? Please inform us and we will issue you a personal voucher

W

Wake-up call

Please inform the reception to schedule the wake-up time. Our automatic wake-up service will call you



W-Lan

Your room has access to W-Lan for free via:

"Hotel Ochsen" Password: ox2011ox